



DISCOVER A WORLD OF INFINITE PRIVILEGES

Welcome to Elite Banking

Welcome to Burgan Bank's Elite Banking where your banking experience will exceed your expectations. As an Elite Banking customer, your needs will be met by an assigned, highly experienced Relationship Manager who will cater to your financial needs.

Burgan Bank Elite Banking is available at select branches in Head Office, Ahmadi, Fahaheel Al-Kout, Shuwaikh Industrial, Shaheed, Hawalli Tunis, Jahra Taima, Qurain, Shuwaikh Residential, Salmiya, Jahra Khaima Mall, Riqqa, Al Salam, Farwaniya, Adailiya, Ferdous, Al Qasr, Marina Mall, Burj Jassem, Bayan, Daiya and Jabriya.

Eligibility Criteria

- Monthly salary of KD 2,000 and above, or
- Demand deposit/time deposit of KD 25,000 and above held in the account for 3 consecutive months

Features

- No account minimum balance fees on Kanz account
- Family Banking (for spouse only)
- Free account statement (up to 12 months from the date of request)
- Free cheque book per month (25 pages)
- One free telex or demand draft per month
- One free internal standing instruction (only monthly fees will be waived)
- 50% off on safety deposit boxes
- Free Visa Signature credit card for life
- Free Visa Signature debit card

Visa Signature Card

Personalized Concierge Services

Burgan Bank Concierge Service

A bouquet of the finest services welcomes you to a world of luxury designed exclusively for you with a 24 hour concierge and personal assistant at your service.

To enjoy this service, please call Burgan Bank Concierge at +965 22969960 for registration. A truly remarkable experience awaits you.

Free Valet Parking Service

Because you are Elite, you can enjoy a free valet parking service across Kuwait for a more comfortable and a hassle-free shopping and dining experience.

To find the valet parking service locations, please visit the Elite Banking Services page on our [website](#).



Concierge Services

- **Concierge Service**

A bouquet of the finest services that welcomes you to a world of luxury designed exclusively for you. 24 hours Concierge & Personal assistant at your service. To enjoy this service, please call Burgan Bank Concierge at +965 22969960 for registration. A truly remarkable experience awaits you, click below for the list of services.

For more details: [click here](#)

- **International Concierge**

The 24-hour concierge provides a personal service.

For more details: [click here](#) - or call +971 43611234 / +44 2078502829.

- **Digital Concierge**

The Digital Concierge platform is available in English, Arabic, French.

For more details: [click here](#) - or contact a lifestyle manager to receive activation email at:

concierge@Visaconcierge-mea.com

The Mobile Responsive Portal Enables You to Search and Book On-The-Go for the Below:

- Browse and book flights, hotels, car rental on-the-go.
- Reserve tables online via a click of button in premium restaurants, including those that are hard-to-get.
- Select and book tickets & hospitality packages for most exclusive music, theatre and sporting events.
- Browse through the collection of benefits covering vast range of products and service.
- Enjoy concierge services through WhatsApp any time of the day. For first time users Concierge manger will contact you once you text the WhatsApp service to confirm your card details & register at the services.

Contact through below WhatsApp numbers:

For English: +44 7874023129

For Arabic: +44 7520631645

For French: +44 7520631646

Travel Experience Services

• Airport Lounges

Free access to more than 1000 international airport lounges in more than 300 cities around the world.

For more details: [click here](#)

• YQ Meet & Assist

Get speed pass through airports with YQ meet and assist service and you will get up to 20% off on published rates at over 450 destinations globally.

For more details: [click here](#)

- **KnowRoaming**

Enjoy 25% discount on all KnowRoaming eSIM data packages. For more details: [click here](#)

Hotels

- **IHG Hotels & Resorts**

Get 15% discount at 100+IHG Hotels & Resorts across Middle East and Africa. For more details: [click here](#)

- **Agoda**

Get 12% discount on your stay when booking through Agoda. For more details: [click here](#)

- **Booking.com**

Book your next stay on Booking.com and enjoy up to 8% off. T&Cs apply.

For more details: [click here](#) - Discount code: VISABKNG

- **Visa Luxury Hotel Collection**

Get the best available rates guarantee and VIP guest status at over 900 prestigious properties worldwide.

For more details: [click here](#)

- **Jumeirah Hotel Offers**

Get up to 20% with Jumeirah Hotel.

For more details: [click here](#)

- **Complimentary Room Night Offer with Ten**

Enjoy a complimentary night stay at 4- and 5-star hotels globally with your Visa Signature Cards in 80+ selected properties. For more details: [click here](#)

Car Rental

- **Avis**

Get up to 35% off discounts and privileges from Avis car rental. For more details: [click here](#)

- **Budget**

Get 10% discount on Budget worldwide. Rent your car & pay with your Visa card to avail the offer.

For more details: [click here](#)

- **Get Transfer**

Use your Visa card and get a 11% discount.

For more details: [click here](#)

- **SIXT Rental**

Rent and get up to 15% discount on car rentals worldwide plus SIXT Gold Membership.

For more details: [click here](#)

Peace Of Mind

Medical Assistance

- **Medical Travel Insurance**

All trips with a maximum trip duration of 90 days including COVID 19* starting Dec 2021, so they can simply focus on enjoying every single moment of their travel experiences. For more details: [click here](#)

- **Medical Travel Assistance**

Travel the world safe with accurate access to the required assistance when needed, such as medical advice over the phone, medical service provider referral, legal referral, interpreter referral and much more. For more details: [click here](#) - Or call +971 42536024

Customer Inconvenience Assistance

- **Event Ticket Cancellation**

Cardholders will be reimbursed if they cannot attend an Event as a result of certain unavoidable circumstance. For more details: [click here](#)

Card Purchase Protection Services

- **Fraudulent Card Misuse Protection**

Be protected against unauthorized transactions or fraudulent use of your card. Get reimbursement up to USD 2,500 per occurrence with USD 4,000 annual aggregate limit. T&C applies.

For more details: [click here](#)

- **Buyers Protection**

Buyers Protection Insurance, provides coverage for theft, accidental damage or non-delivery of eligible purchases instore or online paid using your Visa card. T&C applies. For more details: [click here](#)

- **Extended Warranty**

Double the repair period offered by the original manufacturer's warranty for up to 1 year, & get protected against the cost of repair and replacement of an item. T&C applies. For more details: [click here](#)

- **Social Engineering Cover**

Eligible Cardholders will be provided indemnity in the event of being a victim of a Social Engineering Attack when the Eligible Cardholder has transferred funds to a fraudulent 3rd party account.

It also covers scenarios where the Eligible Cardholder is duped into disclosing a one-time password (OTP fraud) and has money taken from their account.

Sum Insured (Annual Aggregate limit)

- \$2,000 for a social engineering attack where single claim limit will be \$1000.
- \$750 limited for OTP fraud (to one claim per card in the life of program).

T&C applies. For more details: [click here](#)

- **Online Shopping Fraud Cover**

Eligible Cardholders will be provided with indemnity in the event of online purchases where the seller's website/trading platform turns out to be fraudulent. In such cases, the Insurer will reimburse the Eligible Cardholder for the loss suffered, up to the claim limits stated.

Sum Insured (Annual Aggregate limit)

- \$2,000 Yearly
- \$1,000 Single claim limit.

T&C applies. For more details: [click here](#)

Lifestyle

- **Xperience with the ENTERTAINER APP**

Unlock 2-for-1 offers with Xperience with the ENTERTAINER Simply download the app & register.

For more details: [click here](#)

- **BookingBash**

Enjoy complimentary Booking Bash Pro Subscription which will allow access to amazing discounts.

For more details: [click here](#)

- **Visa Golf Access**

Get discounts on green fees at a growing number of golf clubs across the globe. Download the SpikesOn app to book and pay with your Visa.

- **FARFETCH**

Get up to 15% on FARFETCH

For more details: [click here](#) - Discount code: Visa24

- **Shopping**

Get discounts from selected merchants and restaurants. in Kuwait. For more details: [click here](#)